

# Plumbing peace of mind

When you use a Master Plumber, your work is guaranteed for up to \$15,000 (inc GST).

The 12-month Master Plumbers Guarantee applies to all residential plumbing, gasfitting or drainlaying work carried out by a Master Plumbers' member business, and its employees.

The Master Plumbers Guarantee includes:

#### Advance payment protection

This applies if you have made a pre/part payment for a product purchased by your Master Plumber, and that product has not been installed or the member business can no longer provide its services due to liquidation or bankruptcy. Under the Master Plumbers Guarantee, we will ensure the product is replaced, if required, and installed.

#### Substandard workmanship

This applies to unpaid contracts, where the amount unpaid relates solely to the specific work in dispute, and the work is considered by Master Plumbers, Gasfitters and Drainlayers NZ Inc to be below the standard expected of a member business.

Under the Master Plumbers Guarantee, the substandard work will be remedied either by the original member or another member, irrespective of whether the contract was completed.

#### Making a claim

A claim must be made within 12 months from the date of the invoice. Please visit [www.dontriskit.co.nz](http://www.dontriskit.co.nz) for the process and to download a claim form.

*Guarantee exclusions apply. Please visit [www.dontriskit.co.nz](http://www.dontriskit.co.nz) for full terms and conditions.*

Company name:

Contact name:

Signature:

Date:



## Master Plumbers Guarantee

